Prominence Health Plan

SUMMARY OF BENEFITS
PROMINENCE HEALTHFIRST
LARGE GROUP EMPLOYER PLAN

WASHOE COUNTY POS TRIPLE CHOICE

This disclosure statement provides only a brief description of some important features and limitations of your policy. The Evidence of Coverage (EOC) sets forth in detail the rights and obligations of both you and the insurance company. It is important you review the EOC once you are enrolled.

If you have questions about this summary of benefits (SOB), please call Prominence Health Plan Customer Service at 800-863-7515 or TTY Operator Assistance at 800-326-6868. Our website, www.prominencehealthplan.com, also serves as an important resource and includes information about provider directories, urgent care and emergency care locations and more.

ANNUAL OUT-OF-POCKET MAXIMUMS (OOPM)

All PPO in-network and non-PPO out-of-network maximums are combined. Deductibles, coinsurance and copays all accrue toward the out-of-pocket maximum (OOPM). Use of the emergency room for non-emergency conditions cannot be used to satisfy the OOPM. NOTE: The out-of-pocket maximums do not apply to or include:

- expenses which are not covered by the Plan, for any reason;
- expenses in excess of Usual and Customary; and
- expenses which become the Covered Person's responsibility for failure to comply with the requirements of the Utilization Management Program.

HMO IN-NETWORK	**Member pays $3,500 single; $7,000 family**
PPO IN-NETWORK[1]	**Member pays $3,500 single; $7,000 family**
PPO OUT-OF-NETWORK[1a]	**Member pays $7,000 single; $14,000 family**

Your out-of-pocket expenses for HMO (Tier 1) accumulate toward both your HMO (Tier 1) and PPO in-network (Tier 2) out-of-pocket maximums. Your out-of-pocket expenses for PPO in-network (Tier 2) accumulate toward your PPO in-network (Tier 2) and HMO (Tier 1) calendar year out-of-pocket maximums. In no event will your out-of-pocket expenses for HMO (Tier 1) and PPO in-network (Tier 2) exceed your PPO In-Network (Tier 2) out-of-pocket maximums.

[1] When travelling or living outside the Prominence UHN service areas, you are eligible to receive medical care by a Cigna PPO Network Provider under your In-Network benefits. To find a Cigna Provider, please visit www.myCigna.com [1a] Members who obtain covered benefits from non-plan provider will be responsible for all charges in excess of the Usual and Customary Rate (UCR) charge and you could be responsible for all expenses over and above the UCR. Those charges in excess of the UCR will not be applied to the out-of-pocket maximum. UCR services mean the maximum amount the plan will pay for a covered service.

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SUMMARY OF BENEFITS - COPAYS

TYPE OF SERVICE	YOUR OUT-OF-POCKET EXPENSE HMO IN-NETWORK	YOUR OUT-OF-POCKET EXPENSE PPO IN-NETWORK[1]	YOUR OUT-OF-POCKET EXPENSE PPO OUT-OF-NETWORK[1a]
CALENDAR YEAR DEDUCTIBLE A deductible is a set amount of covered charges occurring each calendar year which must be paid by the member before benefits are payable under this plan. Copays do not count towards the deductible.	$0 single; $0 family	$0 single; $0 family	$5,000 single; $10,000 family
COINSURANCE	0% coinsurance	0% coinsurance	50% coinsurance
Provider Office Visits			
• Primary care provider (PCP) office & telemedicine visit	$30 copay	$30 copay	CYD/50% coinsurance
• Specialist office & telemedicine visit	$50 copay	$50 copay	CYD/50% coinsurance
Charges in addition to the office visit copay may include			
• In-office surgical procedure - primary care office	$30 copay per procedure	$30 copay per procedure	CYD/50% coinsurance
• In-office surgical procedure – specialist office	$50 copay per procedure	$50 copay per procedure	CYD/50% coinsurance
• In-office injectable (excluding specialty drugs)	$0 copay	$0 copay	CYD/50% coinsurance
There may be additional changes for other services in the provider's office. See this summary of benefits for details.			

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Care Centers • Office Visit • Labs • Prescriptions	**$0 copay** **$0 copay** **$0 copay**	**Not applicable** **Not applicable** **Not applicable**	**Not applicable** **Not applicable** **Not applicable**
Teladoc telemedicine • Primary Care • Mental Health	**$0 copay** **$0 copay**	**Not applicable** **Not applicable**	**Not applicable** **Not applicable**
Alternative Medicine Homeopathy, acupuncture and integrated medicine. Limited to 20 visits per calendar year.	**$50 copay**	**$50 copay**	**CYD/50% coinsurance**
Ambulance Services – Medically necessary only • Air Ambulance • Ground Ambulance	**$200 copay** **$100 copay**	**$200 copay** **$100 copay**	**$200 copay** **$100 copay**
Durable Medical Equipment – Rental or purchase Covered when medically necessary, authorized by Prominence Preferred and in accordance with Medicare DME guidelines. Limited to one purchase, repair or replacement of a specific item of DME every 3 years from date of service. • Rental • Items approved for purchase	**$0 copay** **$0 copay**	**$0 copay** **$0 copay**	**CYD/50% coinsurance** **CYD/50% coinsurance**

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Emergency Care – Includes surgeon and physician charges The copay is waived when the member is held for Observation or admitted as an inpatient directly from the emergency room. If you receive services from an out-of-network emergency care provider, you will be responsible for all expenses over and above the usual and customary rate.	**$250 copay**	**$250 copay**	**$250 copay**
Urgent Care	**$40 copay**	**$40 copay**	**50% coinsurance**
Hearing Aids – Limit one set every 3 years.	**CYD/0% coinsurance**	**CYD/0% coinsurance**	**CYD/50% coinsurance**
Home Health Care Limited to 30 visits per calendar year.	**$30 copay**	**$30 copay**	**CYD/50% coinsurance**
Hospice Care	**$0 copay**	**$0 copay**	**CYD/50% coinsurance**
Hospital/Outpatient/Ambulatory Services Ambulatory and day-surgery series performed in a hospital or other facility.			
• Inpatient	**$1,000 copay per admit**	**$1,000 copay per admit**	**CYD/50% coinsurance**
• Outpatient surgery	**$500 copay per procedure**	**$500 copay per procedure**	**CYD/50% coinsurance**
• Observation – No additional copay if transferred from outpatient surgery	**$500 copay per admit**	**$500 copay per admit**	**CYD/50% coinsurance**
• Inpatient skilled nursing – Up to 100 days per calendar year	**$1,000 copay per admit**	**$1,000 copay per admit**	**CYD/50% coinsurance**
• Acute rehabilitation – Up to 60 visits per condition per member per calendar year	**$1,000 copay per admit**	**$1,000 copay per admit**	**CYD/50% coinsurance**

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Infusion Therapy			
• Performed and billed by a physician's office, free-standing facility, or the covered person's home.	**$50 copay**	**$50 copay**	**CYD/50% coinsurance**
• Performed and billed by a hospital outpatient facility.	**$50 copay**	**$50 copay**	**CYD/50% coinsurance**
• Provider-administered specialty infusions.	**$50 copay**	**$50 copay**	**CYD/50% coinsurance**
Does not include the cost of special pharmaceuticals used in infusion therapy. For cost of the special pharmaceuticals used in infusion therapy, see the special pharmaceutical benefits in the Medical Pharmacy and immunization section or your Pharmacy Benefits, as appropriate.			
Oncology Infusion Select oncology treatments are provided at $0 copay to the member if administered in a physician's office or at a free-standing facility. For a complete list of covered services, visit www.prominencehealthplan.com/selectoncologyinfusion			
• Performed and billed by a physician's office or free-standing facility	**$ 0 copay**	**$0 copay**	**CYD/50% coinsurance**
• Performed and billed by a hospital outpatient facility	**$50 copay**	**$50 copay**	**CYD/50% coinsurance**
Kidney Dialysis Services	**$50 copay**	**$50 copay**	**CYD/50% coinsurance**

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Laboratory	**$0 copay**	**$0 copay**	**CYD/50% coinsurance**
Pathology	**$0 copay**	**$0 copay**	**CYD/50% coinsurance**
Mastectomy Reconstructive Services • Inpatient surgery • Outpatient surgery	 **$1,000 copay per admit** **$500 copay per procedure**	 **$1,000 copay per admit** **$500 copay per procedure**	 **CYD/50% coinsurance** **CYD/50% coinsurance**
Maternity • Physician: Prenatal care and delivery • Delivery room and well-baby hospital care • Ancillary maternity charges – Including but not limited to fetal non-stress tests and amniocentesis	 **$0 copay per delivery** **$1,000 copay** **$30 copay**	 **$0 copay per delivery** **$1,000 copay** **$30 copay**	 **CYD/50% coinsurance** **CYD/50% coinsurance** **CYD/50% coinsurance**
Medical Nutrition Therapy Counseling Up to 25 visits per calendar year	**$30 copay**	**$30 copay**	**CYD/50% coinsurance**
Mental Health Services – Severe Mental Illness • Inpatient • Day treatment program/Outpatient • Outpatient office & telemedicine visit	 **$1,000 copay** **$30 copay per visit** **$30 copay**	 **$1,000 copay** **$30 copay per visit** **$30 copay**	 **CYD/50% coinsurance** **CYD/50% coinsurance** **CYD/50% coinsurance**
Mental Health Services – General Mental Health • Teladoc mental health services • Outpatient office & telemedicine visit	 **$0 copay** **$30 copay**	 **Not applicable** **$30 copay**	 **Not applicable** **CYD/50% coinsurance**
Alcohol and Drug Abuse Services • Inpatient withdrawal/rehabilitation • Outpatient rehabilitation/day treatment • Outpatient office & telemedicine visit	 **$1,000 copay** **$30 copay per visit** **$30 copay**	 **$1,000 copay** **$30 copay per visit** **$30 copay**	 **CYD/50% coinsurance** **CYD/50% coinsurance** **CYD/50% coinsurance**

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Bariatric Surgery Includes inpatient or outpatient series. One procedure per lifetime.	**$500 copay**	**$500 copay**	**CYD/50% coinsurance**
Nutritional Supplements Enteral therapy and parenteral nutrition. Maximum 120 days supply for special food products.	**$30 copay per 30-day supply**	**$30 copay per 30-day supply**	**CYD/50% coinsurance**
Organ Transplants	**$1,000 copay**	**$1,000 copay**	**CYD/50% coinsurance**
Ostomy Supplies	**$30 copay per 30-day supply**	**$30 copay per 30-day supply**	**CYD/50% coinsurance**

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Preventive Services [2] For a complete list of covered services, visit http://doi.nv.gov/Healthcare-Reform/Individuals-Families/Preventative-Care/			
• Colorectal cancer screening, colonoscopy, sigmoidoscopy, or fecal occult blood test	**No Charge**	**No Charge**	**Not Covered**
• Mammograms - baseline and annual (including 3D and breast ultrasound)	**No Charge**	**No Charge**	**Not Covered**
• Pap and pelvic exams	**No Charge**	**No Charge**	**Not Covered**
• Periodic health assessments for hearing and vision for ages 19 and under	**No Charge**	**No Charge**	**Not Covered**
• BRCA genetic counseling and testing services	**No Charge**	**No Charge**	**Not Covered**
• Prostate screenings	**No Charge**	**No Charge**	**Not Covered**
• Well baby and child visits, immunizations/ vaccinations for children through age 17	**No Charge**	**No Charge**	**Not Covered**
• Preventive sterilization	**No Charge**	**No Charge**	**Not Covered**
• Preventive services related to infants, children, and adolescents for evidence informed preventive care and screenings	**No Charge**	**No Charge**	**Not Covered**
Prosthetics and Orthotics			
• Prosthetics and Orthotics – Foot orthotics up to one pair per calendar year	**$30 copay per item**	**$30 copay per item**	**CYD/50% coinsurance**
• Dental/oral orthotic appliances – TMJ and /or sleep apnea up to one appliance per calendar year	**$30 copay per item**	**$30 copay per item**	**CYD/50% coinsurance**

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Radiation Oncology Therapy • Specialist office visit • Hospital outpatient therapy facility fee	**$50 copay** **$50 copay**	**$50 copay** **$50 copay**	**CYD/50% coinsurance** **CYD/50% coinsurance**
Radiology and Diagnostic Services Some invasive diagnostic procedures are treated as outpatient hospital visits • Routine X-ray and Routine Diagnostic Tests • CT Scan and MRI • Imaging and Complex Diagnostic Testing	**$30 copay** **$225 copay** **$225 copay**	**$30 copay** **$225 copay** **$225 copay**	**CYD/50% coinsurance** **CYD/50% coinsurance** **CYD/50% coinsurance**
Spinal Manipulation Includes all covered services related to the spinal manipulation. Up to 26 visits per year.	**$50 copay**	**$50 copay**	**CYD/50% coinsurance**
Temporomandibular Joint Dysfunction • TMJ surgery – inpatient hospital • TMJ non-surgical outpatient office visit	**$1,000 copay** **$50 copay**	**$1,000 copay** **$50 copay**	**CYD/50% coinsurance** **CYD/50% coinsurance**
Therapies • Physical, occupational and speech – Limited to 90 visits per calendar year for all three therapy types combined. • Autism spectrum disorder – Up to 750 hours per calendar year • Wound Therapy – Outpatient hospital or facility (Wound therapy in an office-based setting, see the Provider Office Visit section of this Schedule of Benefits.)	**$30 copay per visit** **$30 copay per visit** **$30 copay per visit**	**$30 copay per visit** **$30 copay per visit** **$30 copay per visit**	**CYD/50% coinsurance** **CYD/50% coinsurance** **CYD/50% coinsurance**

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[1] When travelling or living outside the Prominence UHN service areas, you are eligible to receive medical care by a Cigna PPO Network Provider under your In-Network benefits. To find a Cigna Provider, please visit www.myCigna.com [1a] Members who obtain covered benefits from non-plan provider will be responsible for all charges in excess of the Usual and Customary Rate (UCR) charge and you could be responsible for all expenses over and above the UCR. Those charges in excess of the UCR will not be applied to the out-of-pocket maximum. UCR services mean the maximum amount the plan will pay for a covered service.

[2] Some services listed may be billed as diagnostic procedures, not preventive/screening procedures, which could require a member to pay the share of cost as listed under “Radiology and Diagnostic Services”. Diagnostic procedures are usually conducted when a member has already been diagnosed with an illness or disease, or a member is receiving follow-up treatment for an existing medical condition. In addition, a member share of cost might be incurred if additional procedures that are not listed on the “Preventive Services” list are conducted concurrently to the preventive service.

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PRESCRIPTION DRUG COVERAGE

Visit www.ProminenceHealthPlan.com to obtain updated information regarding the Formulary list, covered and non-covered drugs, and a list of participating pharmacies along with helpful information about generic equivalent drugs.

For more information about your pharmacy benefit, contact Prominence Pharmacy Help Desk at 844-282-5339.

MEDICAL PHARMACY and IMMUNIZATIONS Received in a provider's office, facility, or at the covered member's home		**Your Out-of-Pocket Expense**
Special pharmaceuticals		**$75 copay**
Covered immunizations		**$0 copay**
All other medical pharmacy		**$40 copay**
IN-NETWORK PHARMACY	**Your Out-of-Pocket Expense** **RETAIL**	**Your Out-of-Pocket Expense** **MAIL ORDER**
Tier 0 Essential Health Benefits Includes certain vaccines, contraceptives, smoking cessation medications and more	**No Charge**	**No Charge**
Tier 1 Generic	**$7 copay**	**$14 copay**
Tier 2 Preferred brand • Preferred Brand drugs without a Formulary Generic alternative • Preferred Brand drugs with a Formulary Generic alternative	**$30 copay** **$30 copay/script plus the Ancillary Charge**	**$60 copay**

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Tier 3 Non-preferred brand • Non-preferred Brand drugs without a Formulary Generic alternative • Non-preferred Brand drugs with a Formulary Generic alternative	**$50 copay** **$50 copay/script plus the Ancillary Charge**	**$100 copay**
Tier 4 Specialty drugs	**20% coinsurance**	**Not available**
• Diabetic supplies obtainable from a pharmacy including needles, syringes, test strips, lancets and alcohol swabs available at retail or mail order. • Orally administered chemotherapy cost sharing will not exceed $100 per 30-day supply except for Members who select a Non-Formulary drug with a Formulary alternative.		

Prior authorization
Prior authorization is the standard process of receiving approval for certain procedures and medical services to ensure that the requested medical care is appropriate and necessary. Not all services require a prior authorization from Prominence Health Plan. Your PCP (or specialist) obtains this on your behalf. For a complete list of services that require prior authorization, please visit the member portal on www.ProminenceHealthPlan.com or call 800-863-7515 to confirm if prior authorization has been obtained, if required.

Managing your care with a primary care provider (PCP)
As a Prominence Health Plan HMO member, you can choose from a comprehensive network of providers and services, from primary care providers (PCP), specialists, urgent care clinics, imaging centers, laboratories and more. We encourage you to establish a relationship with your PCP, who can help manage your care and ensure timely receipt of recommended preventive care that may be appropriate. It is always good practice to check with your PCP before seeking care from a specialist. Your PCP can help determine if specialty care (i.e., cardiology, gastroenterology, neurology, etc.) is needed.

Access to pediatricians
For children, you may designate a pediatrician as the primary care provider.

Access to OB/GYN physicians
You do not need prior authorization from Prominence HealthFirst or from any other person (including a PCP) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For a list of participating health care professionals who specialize in obstetrics or gynecology, contact Prominence Health Plan Customer Service.

Rescissions
Prominence HealthFirst will not rescind coverage once a member is enrolled unless the individual (or a person seeking coverage on behalf of the individual) performs an intentional act, practice or omission that constitutes fraud, or unless the individual makes an intentional material misrepresentation of fact, as prohibited by the terms of the Evidence of Coverage. Prominence HealthFirst will provide at least 60 days advance written notice to each participant who would be affected before coverage will be rescinded.

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Emergency Services are provided as follows:

a. Without prior authorization requirement, even for out-of-network services;
b. Without regard to whether the provider of the services is in-network;
c. If the services are out-of-network, without any administrative requirements or coverage limitations that are more restrictive than those imposed on in-network services; and
d. Without regard to any other term or condition of the coverage other than: (1) the exclusion of or coordination of benefits; (2) an affiliation or waiting period permitted under ERISA, the PHSA, or the Internal Revenue Code; or (3) applicable cost sharing.
e. Emergency care services performed by non-network physicians or providers will be reimbursed at the Usual and Customary Rate or at an agreed upon rate.

Language Translation Services

This information is available for free in other languages. Please call Customer Service at 800-863-7515 (TTY: 711) for more information.

Servicios de traducción de idiomas

Esta infomación está disponible gratuitamente en otros idiomas. Por favor llame al departamento de servicio de miembros al 800-863-7515 (TTY: 711) para mas información.

Notice of Privacy Practices

Member privacy and security are important to Prominence Health Plan. For comprehensive information about how we protect our personal health information (PHI) and how it may be disclosed, refer to the Evidence of Coverage (EOC). Once a registered user, you can access the EOC within the secure member portal at www.ProminenceMember.com or you can call Customer Service and a copy can be mailed to you.